

# T & J Trailers – BOX TRAILER Warranty

## Introduction

The following information relates to warranties offered by T & J Trailers. Please read all information carefully, and should you have any questions relating to any aspect of this section, please contact T & J Trailers. By purchasing an item from T & J Trailers, you hereby agree to all terms and conditions of warranty as set out herein.

## Validity of Claims

- Warranties are only valid to original purchaser of the item in question and are valid from the pickup date only.
- For future warranty claim, please provide copy of original invoice.
- Warranties are not transferable under any circumstances.
- T & J Trailers does not cover damage due to unauthorised modifications, misuse, incorrect fitting, improper and irregular maintenance, or using it for purposes other than for which it was designed.
- Any warranty claim must be submitted in writing accompanied by photographs of the defective part. The customer is responsible for covering all shipping charges associated with the return of faulty products. Please do not return goods without our written authority to do so.
- All third party work must be authorised by T & J Trailers.

## Trailers

- All trailers we provide are covered by our 18 months structural warranty.
- All accessories we provide 6 month warranty.
- One free service within a year from the collection date.
- Once the customer accepts delivery, we reserve the right to repair, replace or provide a full refund, less shipping charges if any.
- Please note that there is no warranty applicable on
  - o Tyres, Rims or Wheel bearings
  - o Straps
  - o Light bulbs
  - o Jockey Wheel
  - o Battery

The Warranty is deemed Null and Void if product failure is due to improper servicing (incorrect tyre pressures, not changing wheel bearing grease, taking through water etc.) or overloading.

Let's play something easy! Recommend our trailers to your friends. If your friend likes our trailer just as you do and purchase one from us, both of you will be offered free hitch lock!  
So, why not spread your words? T&C apply.